



**FACT
BUCKS**
Parent Carer Forum

WELCOME

Annual General Meeting 2024

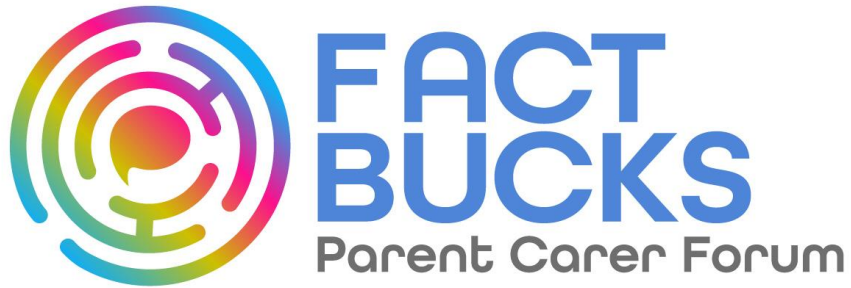


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PROGRAMME

- **9.30am Breakfast**
- **9.45am Michael Jarrett, Director of Education
& Inclusion**
- **10.30am Annual Meeting**
- **11.00am Break**
- **11.10am Belinda Seston, Head of Integrated
Commissioning**



GUEST SPEAKER

Michael Jarrett, Director
of Education and Inclusion

Annual General
Meeting 2024



AGENDA

- **1. Welcome & Apologies for Absence**
- **2. Report of the Steering Group**
- **3. Questions to the Steering Group**
- **4. Resolutions**
 - Annual Report and Financial Statements
 - Election of Trustees
- **5. Any Other Business**



The Team

Margaret Nyambio; Ruth Goodman; Beth Knighton – Trustees

Andrew Howard– Team Leader

Sarah Patel – Admin

Rupali Devkar – Communications

Beth Knighton – Participation

Penni Thorne – Finance

Phil Ogley; Lucy Jones; Andrew Howard– Leads for Engagement



HIGHLIGHTS FROM 2023-2024

- 1. Delivering Ourselves** - Webinars; SEND Survey; Meet the iSEND team
- 2. Encouraging parents to participate** – SEF; PfA; Parent Support Groups
- 3. Leading initiatives** – JSNA; ICB; ADHD
- 4. Offering the parent perspective** – Early Help; iSEND process review; DBV
- 5. Being unpopular** – DBV; Governance Review; SEND Strategy



PRIORITIES FOR 2023-2024 Review

THINGS WE DID WELL

1. Getting our message across

- Sustain and enhance cross social media engagement to draw members to our Pages/Sites
- Complete work on a clarity of brand/image with consistent strap line and message
- Complete the review of the web site
- Agree a news cycle and deliver it

2. Keeping ourselves updated

- Monitor the social media of support groups
- Conduct an Annual Survey including free text comments

3. Making our voice heard

- Engage with the SEND Inspection WSoA process and the SEND Improvement Plan



PRIORITIES FOR 2023-24 Review

THINGS WE MANAGED IN PART

2. Keeping ourselves updated

- Ensure the Providers/Council sustain PDGs and arrange specific feedback events
- Attend events and meetings where parents are already present
- Hold a specific engagement event each term

3.. Making our voice heard

- Coproduce the review of the SEND strategy
- Ensure the Co-Production Charter and Pledge leads to a sustained commitment to co-production across the Local Area
- Establish a regular dialogue with HoS for Children's Social Care & SEND Lead for ICS BOB

4. Delivering tangible benefits

- Engage with the iSEND service improvement process to Improve the consistency of the iSEND team
- Ensure an ASD/SEMH strategy is published reflecting the concerns of parents along with an action plan
- Ensure that investment in Neuro; Paeds and Therapies brings improved lived experience
- Obtain movement of employment & housing options for all post 16

5. Growing our active base

- Use the PDGs; training; and outreach events specifically as market places for reps



PRIORITIES FOR 2023-24 Review

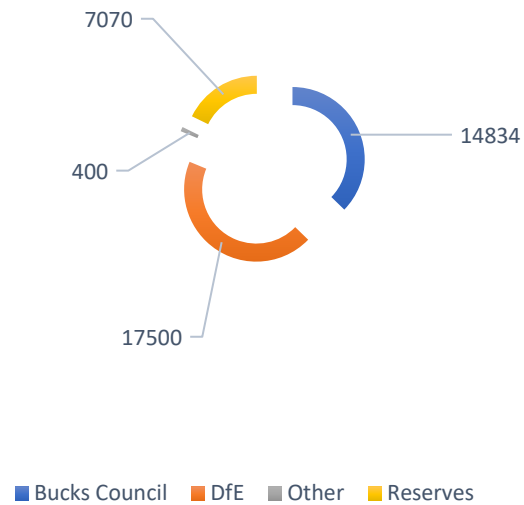
THINGS WE STILL NEED TO DO

3. **Making our voice heard**
 - Consider how to effectively promote the voice of parents in the iSEND Forums and Placement Panels
4. **Delivering tangible benefits**
 - Co-produce revised Sufficiency Strategy alongside robust oversight of its implementation
5. **Growing our active base**
 - Regular meetings with wider reps to draw them into strategic planning

FINANCES 2023-2024

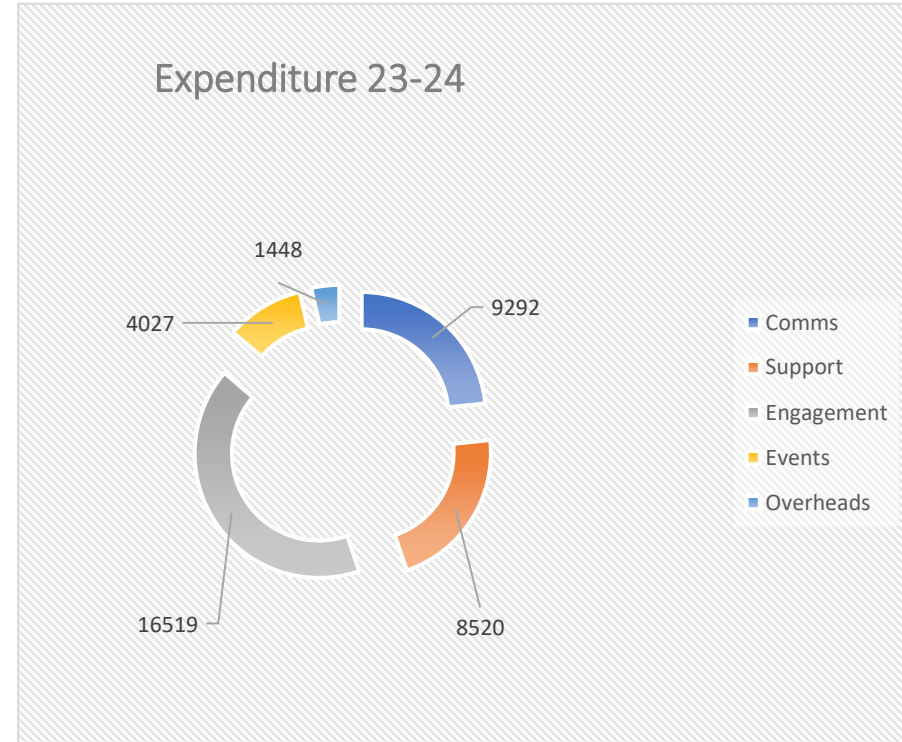


Income 23-24



Notes:
Grant for ADHD work in 24-25

Expenditure 23-24



Notes:
Operating deficit £7,070 for comms developments



PRIORITIES FOR 2024-25

1. Getting our message across

Aims - To ensure that our activities are visible

- Develop and implement a communications plan relating to strategic objectives
- Advertise events in advance preferably as part of an annual plan
- Publish dates of key meetings and seek input to support the reps in attendance
- Publicise wider regional and national engagement opportunities via NNPCF responses



PRIORITIES FOR 2024-25

2. Keeping ourselves updated

Aim – To keep updated on local and national concerns

- Connect with wider campaigns on key issues in SEND
- Attend events and meetings where parents are already present
- Create a rolling Priority Themes list and share with professionals
- Hold a specific engagement event each term



PRIORITIES FOR 2024-25

3. Making our voice heard

Aim - The voice of parents and carers is sought after and listened to in SEND Partnership Board; Integrated SEND; SEND Improvement Groups

- Encourage the ownership and development of an ND strategy in Bucks
- Review the Co-Production Charter and Pledge to gauge whether it has led to a sustained commitment to co-production across the Local Area
- Pursue greater clarity in systems relating to iSEND and Social Care to ensure that parents understand and can engage with them.
- Using our role as Carers, challenge the current ineffective process for capturing the voice of the young person post 18
- Advocate for a Short Breaks strategy which frees the system to use community groups and increases respite provision



PRIORITIES FOR 2024-25

4. Delivering tangible benefits

Aim - Deliver better provisions for SEND CYP in light of the Survey priorities

- Ensure an ASD strategy is published with an action plan
- Gain commitment to offer the AES portal to those waiting assessment for ASD or ADHD
- Co-produce a revised Sufficiency Strategy
- Work with schools and the Council to improve provision within mainstream schools so that they can meet in full the needs of more children with SEND. This will give parents, carers and pupils more choice.
- Obtain movement on meaningful activities & supported housing options for all post 16 but especially those with complex needs including transport provisions which sustain options
- Improved communications including an information portal
- Raise the profile of ADHD

PRIORITIES FOR 2024-25



5. Growing our active base

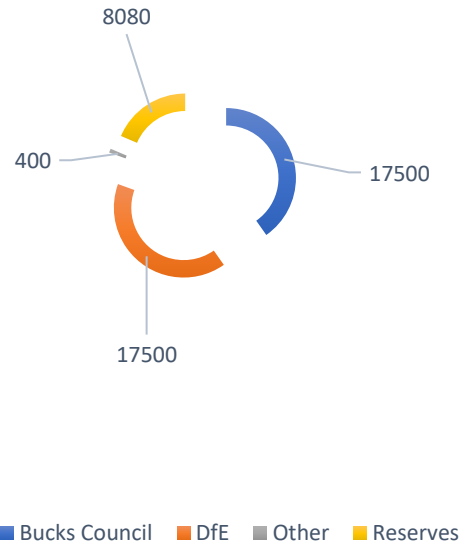
Aim - To increase our rep numbers and our active base to allow for succession

- Linked to Comms Strategy, highlight the opportunities for engagement and its benefits
- Regular meetings with wider reps to draw them into strategic planning
- Further develop our *Participation Growth* programme
- Recruit and induct a new Team Leader
- Recruit additional Trustees and appoint a Chair

BUDGET 2024-2025

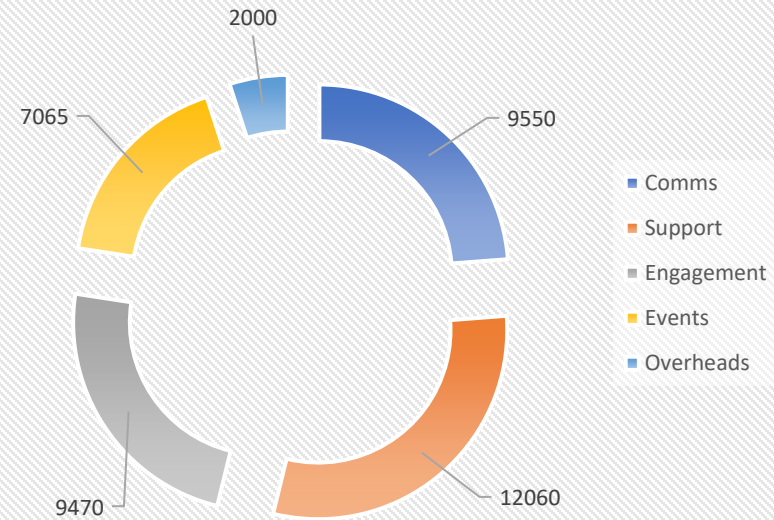


Income 24-25



Notes:
Income increased from Bucks
Reserves being used to fund ADHD work; IT renewal & training

Expenditure 24-25



Notes:
Events increased by ADHD work
Support roles funded honestly



LOOKING FORWARD NOT BACK

- **Parent carer forums are here to stay**
 - locally and nationally – as the source of parent input
- **Co-production is a concept that has proved its value but needs promoting**
 - user input makes things work better and we should be champions of it
- **Parent voice is vital at a strategic and operational level**
 - there is substantial change in hand and it won't be truly effective without us, although this is currently a real challenge to deliver
- **Parent lived experience heard by services prevents system bias**
 - it is easy to adapt systems to suit employees if the user experience is missing and so dialogue directly with service providers, however uncomfortable, needs to continue
- **Social media provides a tool for communication**
 - no excuses for any of us not being able to get messages to parents – and FACT are working hard on this



**FACT
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QUESTIONS

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Meeting 2024



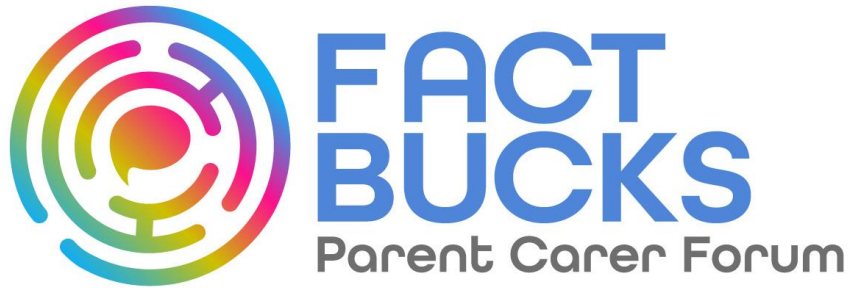
RESOLUTIONS

- Adopt the Annual Report & Financial Statements
2023-2024
- Election of Trustees



Any Other Business

Annual General
Meeting 2024



GUEST SPEAKER

Belinda Seston, Head of
Integrated Commissioning

Annual General
Meeting 2024



**FACT
BUCKS**
Parent Carer Forum

THANKS

Annual General
Meeting 2024